



ZPP Factsheet on the Zimbabwe Independent Complaints Commission

Introduction

President Mnangagwa on the 19th of September 2024 appointed and sworn-in members of the Zimbabwe Independent Complaints Commission (ZICC) marking a significant step towards promoting transparency and accountability within Zimbabwe's security services. The ZICC's primary role is to address public complaints regarding misconduct by members of the Zimbabwe Republic Police (ZRP), Zimbabwe Defence Forces (ZDF), Central Intelligence Organisation (CIO), and Zimbabwe Prisons and Correctional Service (ZPCS).

The commission's mandate includes:

- **Receiving Complaints:** Collecting grievances from the public concerning misconduct by security service members.
- **Conducting Investigations:** Looking into the validity of complaints and gathering evidence.
- **Making Recommendations:** Providing suggestions for resolution and potential disciplinary actions.

Names of Commissioners

Chairperson: Former High Court judge, Justice Webster Nicholas Chinamora
Other members: Ms Elizabeth Rutsate,
Mr Andrew Mataruse and
Mr Oliver Mandipaka.

Legal Framework

Section 210 Independent complaints mechanism

The Act of Parliament must provide an effective and independent mechanism for receiving and investigating complaints from members of the public about misconduct on the part of members of the security services, and for remedying any harm caused by such misconduct.

Zimbabwe Independent Complaints Commission Act

The Act is there”

TO provide for the establishment of an Zimbabwe Independent Complaints Commission for the investigation of complaints by members of the public against misconduct by members of the security services; to make further provision for the functions and obligations of the Commission and to regulate its operations; and to provide for matters connected with or incidental to the foregoing.



ZPP Remarks

The Zimbabwe Peace Project (ZPP) welcomes the appointment of members of the Zimbabwe Independent Complaints Commission (ZICC) as a significant step towards promoting accountability and transparency within Zimbabwe's security services. It is reassuring to know that the ZICC's primary role is to address public complaints regarding misconduct by members of the Zimbabwe Republic Police (ZRP), Zimbabwe Defence Forces (ZDF), Central Intelligence Organisation (CIO), and Zimbabwe Prisons and Correctional Service (ZPCS).

From January to August 2024, 823 security forces personnel were identified as perpetrators of human rights violations, constituting 28% of the documented violations. The violations include assault, torture, threats of violence (harassment/intimidation), unjustified arrests, abduction, attempted abduction, raids and malicious damage to property. We hope that the commission will be widely accessible to the members of the public to ensure an enhanced public safety, transparency and accountability.

For more inquiries:

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